



# Instrument Handbook

Optimus+ GPS Sound Level Meters



# About this manual

The instructions in this user manual refer to the operation of Cirrus Research plc Optimus sound level meters with version 5.0 or higher of the firmware.

The instruments described in this manual are the Optimus+ Red (CR:160 series) and Optimus+ Green (CR:170 series) with GPS functionality.

This manual describes the recommended usage of the Optimus+ GPS. Any warnings will be indicated by the following symbol:



The additional information required for testing in accordance with IEC 61672 is provided as a supplementary document, Optimus Sound Level Meters Technical Data Part B, which is available for download at:

www.cirrusresearch.co.uk/library/user-manuals/

It is not possible to change the way that the instrument measures through the software or firmware. Any legal metrology aspects of the instrument cannot be affected by any changes made in the instrument.

The Common Specifications section on page 33 defines which standards relate to the different functions available in the instruments. Additional approvals and certifications may apply to the instruments and these will be listed in the Appendices.

More detailed explanations of the audio recording templates, tonal noise detection and the repeat measurement timers are available to download from the Cirrus website at www.cirrusresearch.co.uk/library/user-manuals/

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#### Updates

In the interests of continuous product improvement, Cirrus Research plc reserves the right to make changes to product specifications without notice.

To understand the latest updates that have been implemented into this product and to download the most current version of this user manual, visit our website at www.cirrusresearch.co.uk

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# Contents

1.	Introduction	5
2.	First use	7
2.1	Inserting the batteries	8
2.2	Setting the clock	8
2.3	Calibration	9
3.	Making a measurement	11
4.	Operations in more detail	12
4.1	NoiseTools	12
4.2	Keypad and controls	12
4.3	Connectors	13
4.4	Screen saver	14
4.5	Display	15
4.6	Audio recording	17
4.7	Timers	18
4.8	Back erase/pause	18
4.9	Memory	19
4.10	Restore factory settings	19
4.11	Windshield	19
4.12	Bluetooth	20
4.13	GPS	20
-		
5	Getting to know your instrument - features & capabilities	25
<b>5</b> 5.1	Getting to know your instrument - features & capabilities Views	<b>25</b> 25
<b>5</b> 5.1 5.2	Getting to know your instrument - features & capabilities Views High-level noise measurement	<b>25</b> 25 28
<b>5</b> 5.1 5.2 <b>6</b>	Getting to know your instrument - features & capabilities Views High-level noise measurement Menus	25 25 28 29
5 5.1 5.2 6 7	Getting to know your instrument - features & capabilities Views High-level noise measurement Menus Additional information	25 25 28 29 32
5 5.1 5.2 6 7 8	Getting to know your instrument - features & capabilities Views High-level noise measurement Menus Additional information Appendices	25 28 29 32 33
5 5.1 5.2 6 7 8 8.1	Getting to know your instrument - features & capabilities Views High-level noise measurement. Menus Additional information Appendices IEC 61672 test data.	<ul> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> </ul>
5.1 5.2 6 7 8 8.1 8.2	Getting to know your instrument - features & capabilities Views High-level noise measurement. Menus Additional information Appendices IEC 61672 test data. Common specifications	<ul> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> <li>33</li> </ul>
<ul> <li>5.1</li> <li>5.2</li> <li>6</li> <li>7</li> <li>8</li> <li>8.1</li> <li>8.2</li> <li>8.3</li> </ul>	Getting to know your instrument - features & capabilities Views High-level noise measurement. Menus Additional information Appendices IEC 61672 test data Common specifications Views	25 28 29 32 33 33 33 33 33
<ul> <li>5.1</li> <li>5.2</li> <li>6</li> <li>7</li> <li>8</li> <li>8.1</li> <li>8.2</li> <li>8.3</li> <li>8.4</li> </ul>	Getting to know your instrument - features & capabilities Views High-level noise measurement Menus Additional information Appendices IEC 61672 test data Common specifications Views Stored measurements	<ol> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> <li>33</li> <li>36</li> <li>39</li> </ol>
<b>5</b> 5.1 5.2 <b>6</b> <b>7</b> <b>8</b> 8.1 8.2 8.3 8.4 8.5	Getting to know your instrument - features & capabilities Views High-level noise measurement. Menus Additional information Appendices IEC 61672 test data. Common specifications Views Stored measurements Electrical outputs.	<ol> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> <li>33</li> <li>36</li> <li>39</li> <li>42</li> </ol>
5.1 5.2 6 7 8 8.1 8.2 8.3 8.4 8.5 9	Getting to know your instrument - features & capabilities Views High-level noise measurement. Menus Additional information Appendices IEC 61672 test data. Common specifications Views Stored measurements Electrical outputs. Acoustic calibrator information	<ul> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> <li>33</li> <li>36</li> <li>39</li> <li>42</li> <li>44</li> </ul>
<ul> <li>5.1</li> <li>5.2</li> <li>6</li> <li>7</li> <li>8</li> <li>8.1</li> <li>8.2</li> <li>8.3</li> <li>8.4</li> <li>8.5</li> <li>9</li> <li>9.1</li> </ul>	Getting to know your instrument - features & capabilities Views High-level noise measurement. Menus Additional information Additional information IEC 61672 test data. Common specifications Views Stored measurements Electrical outputs. Acoustic calibrator information Setting up the calibrator.	<ul> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> <li>36</li> <li>39</li> <li>42</li> <li>44</li> <li>44</li> </ul>
<ul> <li>5.1</li> <li>5.2</li> <li>6</li> <li>7</li> <li>8</li> <li>8.1</li> <li>8.2</li> <li>8.3</li> <li>8.4</li> <li>8.5</li> <li>9</li> <li>9.1</li> <li>9.2</li> </ul>	Getting to know your instrument - features & capabilities Views High-level noise measurement Menus Additional information Appendices IEC 61672 test data Common specifications Views Stored measurements Electrical outputs Acoustic calibrator information Setting up the calibrator. Calibrating a sound level meter.	<ul> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> <li>36</li> <li>39</li> <li>42</li> <li>44</li> <li>44</li> </ul>
<ul> <li>5.1</li> <li>5.2</li> <li>6</li> <li>7</li> <li>8</li> <li>8.1</li> <li>8.2</li> <li>8.3</li> <li>8.4</li> <li>8.5</li> <li>9</li> <li>9.1</li> <li>9.2</li> <li>9.3</li> </ul>	Getting to know your instrument - features & capabilities	<ul> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> <li>33</li> <li>36</li> <li>39</li> <li>42</li> <li>44</li> <li>44</li> <li>45</li> </ul>
<b>5</b> 5.1 5.2 <b>6</b> <b>7</b> <b>8</b> 8.1 8.2 8.3 8.4 8.5 <b>9</b> 9.1 9.2 9.3 9.4	Getting to know your instrument - features & capabilities	<ul> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> <li>33</li> <li>36</li> <li>39</li> <li>42</li> <li>44</li> <li>44</li> <li>45</li> <li>46</li> </ul>
<ul> <li>5.1</li> <li>5.2</li> <li>6</li> <li>7</li> <li>8</li> <li>8.1</li> <li>8.2</li> <li>8.3</li> <li>8.4</li> <li>8.5</li> <li>9</li> <li>9.1</li> <li>9.2</li> <li>9.3</li> <li>9.4</li> <li>9.5</li> </ul>	Getting to know your instrument - features & capabilities	<ul> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> <li>36</li> <li>39</li> <li>42</li> <li>44</li> <li>44</li> <li>45</li> <li>46</li> <li>46</li> </ul>
<ul> <li>5.1</li> <li>5.2</li> <li>7</li> <li>8</li> <li>8.1</li> <li>8.2</li> <li>8.3</li> <li>8.4</li> <li>8.5</li> <li>9</li> <li>9.1</li> <li>9.2</li> <li>9.3</li> <li>9.4</li> <li>9.5</li> <li>10</li> </ul>	Getting to know your instrument - features & capabilities	<ul> <li>25</li> <li>28</li> <li>29</li> <li>32</li> <li>33</li> <li>36</li> <li>39</li> <li>42</li> <li>44</li> <li>44</li> <li>45</li> <li>46</li> <li>46</li> <li>48</li> </ul>

# 1. Introduction

Welcome to your Optimus+ GPS sound level meter. This next-generation instrument from Cirrus Research plc is powerful yet simple to use and is capable of a wide range of noise measurement functions.





# 2. First use

Your sound level meter has been shipped in reusable packaging that should be retained for safe shipment when returning the instrument for calibration or servicing.

All Optimus+ GPS sound level meters come with the following standard accessories:

- MV:200 microphone preamplifier
- Microphone capsule (attached to the preamplifier)
- Wrist strap
- 4 x AA batteries
- User manual
- Windshield

You may have other accessories, depending on your package.



When connecting the preamplifier, please take great care to only turn the locking ring at the base.

Twisting the preamplifier body is likely to cause serious damage. The microphone capsule is also delicate, and care needs to be taken when handling it.

Damage caused by misuse is not covered by the warranty for the instrument.



#### 2.1 Inserting the batteries

Your sound level meter is powered by  $4 \times AA$  alkaline batteries (also called MN1500 or LR6). We recommend that you use alkaline batteries to give the best performance.

Remove the battery cover by loosening the captive locking screw (as shown in the diagram below).



Please look carefully at the diagram inside the battery compartment that shows the correct polarity. After inserting the batteries in the correct orientation, replace the cover and tighten the locking screw.

The instrument is switched on by pressing and releasing the on/off button on the left-hand side of the case. After the bootup screen has been displayed, your sound level meter will show the last view you used.

# 2.2 Setting the clock

Your instrument stores the date and time with all measurements to help when analysing results and ensuring the accuracy of the data. It is important to check that the instrument's clock is correctly set before starting a measurement session. It is visible on the top-right corner of the screen.

To set the clock, press the 'menu' button after the instrument has been turned on. Select the 'Set Clock' menu and follow the instructions on-screen.

Please note that the clock might need to be set again if the instrument is stored without batteries for a prolonged period.

#### 2.3 Calibration

All noise measuring instruments should be calibrated before each use because the microphone is susceptible to minor damage, even from small knocks.

The calibration process applies corrections (if needed) to your instrument's readings, to ensure that your measurements are as accurate as possible.

Calibration should also be carried out at the end of a measurement session to make sure that nothing has happened to the instrument during the session.

To calibrate your sound level meter, carefully push the microphone into the cavity at the end of the calibrator. Ensure the microphone is fully inserted into the cavity and is past the 'O' ring seals.



Ensure that the small bleed hole next to the microphone cavity on the calibrator is not blocked, as this could cause damage to the microphone.



Take care not to use a twisting motion when pushing the microphone into the calibrator, as this is likely to cause damage to the preamplifier.

Press the 'on' button on the end of the calibrator. Press the calibrate button on your sound level meter.

The instrument will measure the sound level from the acoustic calibrator to determine if it is within the required tolerance and levels. The calibration level must be stable to within  $\pm 0.075$  dB for 5 consecutive seconds, for calibration to be successful.

When calibration is complete, your instrument will display the level along with the correction or adjustment made.

Your sound level meter is pre-set with the correction values needed for Cirrus Research microphone capsules, so no manual adjustment is required. The calibration level you should expect is 93.7 dB.

Refer to page 44 for detailed operating information for the CR:514 and CR:515 acoustic calibrators.

# 3. Making a measurement

Press the 'start' key to begin recording (on data logging instruments with the VoiceTag function switched on, the VoiceTag screen will show – press 'skip' to move on without recording a note).

Your sound level meter is now measuring and recording noise data for all available functions, regardless of your selected view, and the red animated running icon will show in the top left of the information bar.

The measurement can be paused by pressing the 'pause/stop' soft key.

Press once to pause/back-erase and twice to stop, or alternatively press and hold for three seconds to stop.

The pause/back-erase function is only available if this has been enabled in the instrument menu (more information on page 18).

To stop the measurement, press the 'stop' key. The instrument will change from measurement to review mode, and your data is stored and ready to review and download. For instruments without data logging, only the last recorded measurement is available for review.

# 4. Operations in more detail



Please note: from this chapter on, the manual describes capabilities which are available on different models within the Optimus range. This includes the CR:16XX and CR:17XX GPS-enabled instruments.

If you are unsure which capabilities your instrument has, you can check by looking at the general view/page 5 (and 6 on some models).

#### 4.1 NoiseTools

All Optimus+ GPS sound level meters can be used with the licence-free NoiseTools software, which can be used to configure the instrument (some options are only configurable within NoiseTools and not on the instrument – it will be made clear in the text where this is the case).

NoiseTools is also a powerful platform for storing, analysing and organising your data, and can produce reports for publication. VoiceTag notes and audio recordings can only be played back through NoiseTools.

#### 4.2 Keypad and controls

Your sound level meter is controlled via the four arrow keys (up, down, left and right), centre select key and three soft keys. The soft keys change their function depending on the mode that the instrument is in. The soft key function is shown above the button on the display.

The left and right keys move between the views and the up and down keys move between the pages of each view.

The function of the centre button varies depending on the screen being viewed, and duplicates one of the soft keys. Its function includes 'menu', 'select', 'OK' and 'exit review' of measurements.



The ambient light sensor on the front of the instrument will illuminate the keypad and adjust the brightness of the display automatically when the light level fails.

If the pause function has been activated (described on page 18), the right soft key switches between pause and stop. Press once to pause/back-erase the measurement, and twice to stop the measurement. Alternatively, press and hold the button for three seconds to stop the measurement.

#### 4.3 Connectors

The connectors used by your sound level meter to communicate with a PC and NoiseTools are at the bottom of the instrument under a protective cover.



Your sound level meter can be powered via the multi-pin connector on the bottom of the instrument. Power can be connected using a ZL:171 Optimus power input cable (2.1 mm power jack, 2 m) or via a ZL:176 Optimus 12 V battery pack cable.

The instrument can also be powered from an external source, such as a USB connection to a PC or via a USB power supply.



External power via USB

External power via multi-pin connector

An AC output is available on the instrument via the 3.5 mm jack socket. The output is unweighted, and the output level can be adjusted using the options in the AC-out menu.

This output can be used with external instrumentation. See page 42 for details of the electrical outputs.

#### 4.4 Screen saver

If no keys are pressed for six minutes the display will dim to preserve battery and screen life and reduce power consumption. After 30 minutes with no key presses, the display will switch off completely and the keypad will flash every two seconds to show that the instrument is still powered. The screen dim and screen saver functions will operate during measurements as well as when the instrument is not measuring. Press any key to turn the display back on.

The time intervals for the screen dim and screen saver are configurable in NoiseTools.

# 4.5 Display

The instrument uses a high-resolution colour screen to show a clear and easy-to-read display of all the information you need.



#### 4.5.1 Information bar

The information bar shows icons when functions are active. Examples of the icons are shown in the diagram above.

#### 4.5.2 Navigation bar

The navigation bar shows which view or menu you are looking at.

#### 4.5.3 Measurement display

In addition to primary and secondary functions, the display features an analogue bar on the left of the screen, which shows real time A-weighted sound level.

At the bottom of the screen is the page information for your view, i.e. 1 of 3.

#### 4.5.4 Status bar

When the instrument is not measuring, the status bar shows the date and time. When it is measuring, it shows the elapsed time and in review mode, it shows the measurement number and the total number of measurements stored.

#### 4.5.5 Overload and under-range indication

Overload is indicated by a red arrow  $(\uparrow)$  shown in the information bar.

Overload is also indicated by the word 'overload' and under-range is indicated by the word 'under range' (in the chosen language) on the display. On the sound level view and Leq view, the indicators are situated beneath and to the left of the large number.

When a measurement is not in progress, the indicator is shown for at least one second, so that very short transient overload or under-range conditions are visible to the operator.

When a measurement is in progress, the overload indicator stays on until the measurement is stopped or reset.

In some circumstances the overload and under-range indicators will be shown simultaneously. In this case the text will be abbreviated to save space.

Note that if any displayed decibel value on the sound level view or Leq view is below 14.0 dB, the value will be replaced by dashes ('---'). These levels are typically below the noise floor of the microphone capsule and so will only be encountered during electrical testing.

#### 4.5.6 'Bluescreen'

Under rare circumstances when the instrument encounters a condition it cannot recover from, a 'bluescreen' error message will show with an error code. If this should happen to your instrument, please make a note of the code so engineers at Cirrus Research can diagnose your problem accurately. After writing down the code, pressing the right key will clear the screen and the instrument can be used as normal.

#### 4.5.7 Battery indicator

The status of the batteries is shown in the battery level indicator. When the batteries need replacing, the indicator will turn red.

#### 4.5.8 Low battery indication while switching on

If the start-up screen flashes quickly when you press the 'on' button, the batteries have insufficient power to start, and need replacing.

#### 4.6 Audio recording

Audio recording can be started manually using the audio soft key or automatically using the audio triggers.

This starts the instrument recording raw WAV data at a quality that can be set in the menu (standard, high or studio).

Details of the audio triggers can be found in Technical Note 28 - Audio Recording with the Optimus Green sound level meters. Please refer to the Cirrus Research plc website at www.cirrusresearch.co.uk/library/optimus.

Pressing the audio key again stops the recording. There is no maximum duration of an audio recording set by default, but this can be changed in NoiseTools, and the parameters for the audio triggers can be configured in NoiseTools.

The audio recording includes a 10 second back buffer (on the standard quality setting). When triggering a recording manually, it is very difficult to record the beginning of a sound that catches your attention.

The back buffer will cover the time it takes you to respond and press 'record'. 10 seconds is the default duration, which can be changed in NoiseTools.

The time history display and analogue bar turn blue when audio recording is running and revert to green when it has stopped.

Starting and stopping audio recordings during a measurement does not affect the noise measurement data being recorded.

Please note, VoiceTags are recorded BEFORE the measurement starts and are for spoken notes only, not for analysis of recorded sounds.

#### 4.7 Timers

The single and repeat timers allow you to make precisely timed measurements over pre-set or custom defined durations, which are set on the instrument using the storage options menu (see next chapter).

The repeat timer allows measurements to be stopped and started automatically over a long period of time. The instrument can still be stopped and started manually when the repeat timer is active.

The repeat timer is synchronised to the real-time clock, so if you choose a 30-minute duration, the measurement will begin on the hour and at 30 minutes past. When the measurement ends, a new one will begin and last for the next 30-minute interval.

If the instrument is paused when an automatic timer begins, the new timed measurement will also be paused.

The single timer allows measurements to automatically stop after a pre-defined period. If you set the single timer duration to 15 minutes and enable the single timer option, then all measurements will automatically stop after 15 minutes.

(*Firmware version 2.8 and above*) The single timer can also be set using the NoiseTools software to halt when the measurement is paused. This allows a measurement to have an exact 'non-paused' duration. For example, if you set the single timer to two minutes and pause the measurement for 30 seconds, the measurement will automatically stop after two minutes and 30 seconds instead of after two minutes.

#### 4.8 Back erase/pause

#### 4.8.1 Pause

Your sound level meter provides pause and back-erase functions, which can be used during a measurement.

When the pause function is enabled in the menu, the 'stop' button is replaced by the 'pause/stop' button. This also enables the back-erase function, the duration of which can be set in the menu.

Please note that the measurement will automatically resume after five minutes in pause mode.

#### 4.8.2 Back-erase

The back-erase function allows a section of the measurement to be removed from the data used, to calculate the overall values.

An example of this would be if, during the measurement of cars on a road, a large truck passed by the measurement location. If the intention was only to measure cars, the truck can be excluded from the overall measurement data by pressing the 'pause' button and then using back erase to remove a pre-set section of noise.

The time that the 'pause' button was pressed, along with the back-erase duration, will be excluded from the calculation of the overall noise values such as the Leq, Lmin, Lmax, LPeak, and the 1:1 and 1:3 octave band overall values.

The duration of the back erase can be set to between one and 30 seconds using the menu and can also be configured in the NoiseTools software. If the pause function is disabled, the back-erase function is also disabled.

#### 4.9 Memory

The instrument has 4GB of memory as standard. This is partitioned into two sections, one to record time history and one for audio (VoiceTags and audio recordings). The space allocated to each can be configured in NoiseTools.

The free space in the memory is shown in the general view as days or hours available for both time history and audio. When either partition is full, the instrument will overwrite the oldest data in that partition.

To clear the memory and permanently delete all stored data, choose the 'clear memory' menu page and follow the instructions on-screen. Before permanently erasing the data, you will be asked to press 'OK' to confirm.

#### 4.10 Restore factory settings

This is in the 'Advanced Options' menu and restores the instrument to the default options for all user-definable settings in the menus, and clears the calibration offset. For settings such as 'language' where there is no default, the instrument will return to the option it was shipped with.

Follow the on-screen instructions, and press 'OK' to confirm. This does not delete any stored measurements.

#### 4.11 Windshield

The instrument can be used with a UA:237 90mm foam windshield, which will reduce the noise levels generated by air turbulence over the microphone capsule. It can also help protect the microphone capsule from dust and fluids, which can affect the performance of the instrument.

#### 4.12 Bluetooth

The instrument can be connected to a Bluetooth low-energy mobile device to allow control, live view and overall measurement download. To connect to a device, download the dBactive application from your smartphone's app store. On the instrument, go to the 'Advanced Options' menu and select the 'Bluetooth' page. Enable Bluetooth.

The connection between the mobile device and the instrument requires pairing; this prevents any unauthorised connections being made.

Run the app on the mobile device and scan for any devices. Select the instrument you wish to connect to. A pair request will be asked for; the pair key is displayed on the Bluetooth page of the instrument. Enter this into the mobile device.

The Bluetooth symbol in the information bar turns green when connected.



Please note: Bluetooth on the instrument is connected to Port 2, meaning that it cannot be enabled at the same as the GPS function.

#### 4.13 GPS

Your Optimus+ GPS sound level meter comes equipped with GPS functionality.

#### 4.13.1 GPS AssistNow Data

NoiseTools automatically downloads GPS AssistNow data to instruments configured to use the GPS Module. This is used to reduce the time to first fix (TTFF).

Typically, the use of GPS AssistNow will reduce TTFF from up to five minutes, to under 60 seconds.

It is highly recommended that before each daily use of your Optimus+ GPS sound level meter, the instrument is connected to NoiseTools to download the latest GPS Assist Now data, which will complete automatically. Please ensure that the GPS Module is connected to your instrument before turning it on.

#### 4.13.4 GPS Data in NoiseTools

Open a measurement and click 'View Map'.

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Enter search terms here	End Time 9 July 2020 12:04:49	illul	
Recently - Recorded 💌	Duration 46 Seconds	Summary	
Favourites	Instrument G301098, CR:171C View Map Set Project	1.1.1	
Places	Calibration Before: None		
People	Add Picture Enter additional notes here	Time History Graph	
Projects		dia	
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All Measurements - Group 💌	LAEq 55.4 dB LAF1 59.7 dB	Bands	
	LAFMax 664 dB LAF10 57.2 dB LAF50 54.5 dB LAF90 52.8 dB .	Frequency Analysis	
	140 5 5 60 	Hearing Defenders Periodic Calculation	
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A pin identifies the measurement location.



View coordinate data by clicking the 'Detail' tab.

🗎 NoiseTools			-	□ ×
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Enter search terms here	∧ Genera	al	Instrument G301098, CR:171C	il.
Perantity - Percented	Date	2020-07-09	Time History Rate 1 second	Summary
	Time	12:04:03	<ul> <li>Calibration</li> </ul>	Environmental
Favourites	Duration	00:00:46	Last Factory Calibration 2019-11-05	
Places	Overload	No	- Position	Time History
People	∧ Leq		Latitude 54° 10' 23.76" N	Graph
Projects	LAeq	55.4 dB	Longitude 0° 18' 33.05" W	di
	LCeq	72.4 dB	Altitude 73.6m	
Instruments	LZeq	81.1 dB	Accuracy Moderate	Frequency Bands
All Measurements - Group 💌	LAeql	57.6 dB	DOP 8.1	
	C-A	17.0 dB	▲ Integrators	
	▲ Peak		ISO LAeq Q=3dB, Crit. 85dB 8h, No thresh, A wtg.	Frequency
	LAPeak	83.9 dB	<ul> <li>Tone Detection</li> </ul>	Analysis
	LCPeak	90.1 dB	Method Improved	
	LZPeak	97.0 dB	Threshold (6.3-20 Hz) 18 dB	
	▲ SPL (M	lax)	Threshold (25-125 Hz) 15 dB	Hearing
	LAFMax	66.4 dB	Threehold (160-//00 Hz) 8 /R	
	LCFMax	81.0 dB	Time History Click to load: Broadband 1:1 Octave 1:3 Octave	$  \Sigma  $
	LZFMax	90.2 dB		Periodic
	LASMax	59.6 dB		Calculation
	LCSMax	76.4 dB		Ē
	LZSMax	85.8 dB		백크
	LAIMax	70.6 dB		Detail
	LCIMax	84.1 dB		
	LZIMax	92.2 dB		
	∧ SPL (M	lin)		Reports
	LAFMin	51.4 dB		
	LCFMin	60.4 dB		
	LZFMin	63.4 dB		
	LASMin	52.6 dB		
	LCSMin	62.2 dB		
	LZSMin	66.8 dB		
	LAIMin	51.8 dB		
	LCIMin	61.3 dB		
	LZIMin	62.8 dB	· ·	
E E E E E E E E				

Coordinate and map data will also be visible within NoiseTools reports.

#### 4.13.5 GPS Data on Your Instrument

Navigate to the General View screen and scroll down to page 3.

< General View 🕨			
140	Peripherals		
H	Port A: Terminal		
	Baud Rate 115.2 kbps		
	Port B: GPS		
	Latitude 54° 10' 23.76" N		
	Longitude 0° 18' 33.05" W		
	UTC 10:10:31AM		
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	🔺 3 of 6 🗡		
LAF	10/07/20 11:10:31AM		
START MENU CALIBRATE			

When GPS is enabled, a grey satellite icon will be displayed at the top of the instrument's screen.



When a GPS signal is acquired, the satellite icon will change to green and coordinate data will be displayed.

Please note: GPS and Bluetooth functionality cannot operate concurrently. GPS functionality is disabled when Bluetooth is enabled and is re-enabled on deactivation of Bluetooth.

# 5 Getting to know your instrument - features & capabilities

Optimus+ GPS sound level meters are designed around a modular structure that allows an instrument to be upgraded and updated with new capabilities (functions), protecting your investment for the future.

To check which capabilities your instrument has, go to the general view/page 5 (6 on some models). This will list all the available capabilities on your device.

Some options cannot be changed while the instrument is measuring, and a message will appear on the screen warning you that the options 'cannot be changed while measuring'. Some menu choices are disabled while measuring and will appear grey on the screen.

#### 5.1 Views

The views are accessed by pressing the left and right control keys. The views are available when the instrument is measuring, not measuring or in review mode, but the pages available in each mode will differ.

#### Not measuring

When not measuring, the information shown is live, instantaneous values.

#### Measuring

When measuring, these live values are still shown, but you are also shown cumulative overall values for the current measurement period.

#### Review mode

In review mode, the values shown are the overall cumulative values for the measurement.

#### 5.1.1 General view

This shows the status of the instrument with the calibration data, the capabilities that are fitted, the firmware version, the serial numbers of the sound level meter, microphone and preamplifier, along with details of the standards that it meets.

#### 5.1.2 Sound level view

This view shows the sound pressure level or SPL, with the maximum and minimum sound level (Lmax and Lmin) with a choice of A, C or Z frequency weightings.

#### 5.1.3 Leq view

Shows you the Leq, Peak, LAE (SEL) and C-A values with a choice of A, C or Z frequency weightings.

The C-A data can be used with the HML method for selecting hearing protection.

If the time weighting is set to impulse, the C-A function is replaced by LAeq,I (also known as LAIeq).

When the instrument is set to the German language, an additional 'Taktmaximal' page is also available.

#### 5.1.4 1:1 octave band view

This view shows the noise levels divided into octave frequency bands. This can be used to aid in the selection of hearing protection and for noise control applications.

Some models also have the capability to show NR and NC curves and resultant values.

#### 5.1.5 1:3 octave band view

This view shows the noise levels divided into 1:3 octave (called 'third-octave') frequency bands. This view can be used for environmental noise measurements and for noise control applications.

The 1:3 octave band view also provides Leq,LF (20 - 200 Hz) and LAeq,LF (20 - 200 Hz).

#### 5.1.6 Tone detection

This is a capability displayed within the 1:3 octave view on some instruments.

Instruments with tone detection use either the ISO 1996-2:2007 simplified method or an improved method developed by Cirrus Research, which is based on the ISO standard, extended to include tones between bands, tones in outer bands and Z-weightings. The ISO method only applies to overall data when measuring or reviewing, whereas the Cirrus improved method also applies to instantaneous live values.

When a tone is detected, the band is highlighted in blue on both the graphical and numerical pages.

The tone detection method can be set to either the Cirrus improved method (default setting) or the ISO 1996 method in NoiseTools.

For more information, please see Technical Note 32 – Tonal noise detection with Optimus sound level meters, available for download from the Cirrus Research website at www.cirrusresearch.co.uk/library/optimus/.

#### 5.1.7 Ln view

The Ln view shows the statistical Ln values calculated during the measurement. The first seven Ln values are set by default to commonly used values, and 8-14 are definable in NoiseTools.

Some Optimus models have a second set which are also 1-7 default, 8-14 user definable.

The source data type for the second Ln set is also configurable in NoiseTools

#### 5.1.8 Dose view

The dose view gives you a number of different functions depending upon the configuration of the quick settings.

For the UK option, this view gives you Leq, LEP,d, % dose and estimated dose along with the projected exposure calculator.

For the EU option, this view gives you Leq, LEX,8, % dose and estimated dose along with the projected exposure calculator.

For all other options the Lavg, TWA, % dose and estimated % dose for two integrators, in addition to ISO (EU), will be shown according to the setting you have chosen.

Two custom integrators can also be used, configured in NoiseTools. When chosen, they will be shown in addition to ISO (EU).

#### 5.1.9 Moving average view

The moving average view is available on the CR:19xBE instruments only.

The moving average view shows a 15 minute and 60 minute moving average LAeq along with LASMax and L95 values.

The moving average LAeq values are highlighted in colours under certain conditions (see pages 37 for more details).

# 5.1.10 Environmental view

The environmental view provides quick access to a set of parameters that are commonly used for environmental noise measurements.

The displayed values will differ depending upon the language selection chosen for the instrument.

#### 5.1.11 Vehicle noise view

The vehicle noise view and optional wired remote is designed to meet the requirements of ISO 5130-1982 & §29 StVZO for the noise testing of motor vehicles, suitable for use in workshops, garages and laboratories.

Each time the remote button is pressed an LAFMax value is taken, and the last three measurements are averaged and displayed.

Please note that the instrument should be configured to display Fast time weighting.

#### 5.2 High-level noise measurement

The Optimus+ GPS sound level meters can be used to measure high noise levels (up to 170 dB) with the use of the optional MV:200EH high level noise measurement option.

This consists of a microphone capsule, attenuator, and preamplifier, supplied as a complete unit. Switch off the instrument before fitting the MV:200EH.

Once the unit is fitted, calibrate the sound level meter as standard. The instrument will detect the MV:200EH and adjust the measurement span to 50-170 dB.

If the standard microphone and preamplifier are replaced, re-calibrate the instrument to return the measurement span to the standard 20-140 dB range.

# 6 Menus

In the following menus, different options can be chosen on the instrument. To activate a function, press the 'mark' soft key to put a tick in the square box.

You can now use the up and down soft arrow keys to select your setting and use the 'OK' soft key to confirm it. In the menu pages, the status bar will display information about your current settings and the option you have chosen.

The following chapter shows the navigation between the menus and pages, and the options available. For more detailed information, please see the appendices.

#### 6.1.1 Main menu

Restart Review stored data Clear memory Advanced options View options Storage options Quick settings Set clock

#### 6.1.2 Restart

Pressing 'restart' at any time during a measurement resets the elapsed time to zero and deletes the data for that measurement only.

#### 6.1.3 Review stored data

The left and right keys navigate between the different views (see previous chapter for details), and the up and down keys navigate between the pages of each view. The status bar will tell you which measurement you are looking at out of the total (for example measurement 4 of 9).

#### 6.1.4 Clear memory

Permanently deletes all stored measurements.

#### 6.1.5 Advanced options

Bluetooth On/off Pairing key and pairing status Restore factory settings Restores the instrument back to its original factory setup.

AC out On/off +20 dB Gain High levels (70-140 dB) or low levels (20-90 dB)

Audio quality Standard quality (16-bit, 16 kHz) High quality (24-bit, 48 kHz) Studio quality (32-bit, 96 kHz)

Audio triggers On/off Default (75 dB LAeq, no minimum time) – user adjustable on the instrument Select any user-programmed triggering templates

Pause On/off Back erase duration (0-30 seconds) Note: After 5 minutes in the pause state, the instrument will restart.

Auto audio On/off Set duration for length of audio to be recorded at the start of a measurement (10 to 120 seconds)

#### 6.1.6 View options

Set level colours (analogue bar) Defaults: 80 dB = Yellow, 85 dB = Red User selectable

*Time weighting* Fast, Slow, Impulse

Adjust screen brightness Fixed, Auto (default)

Set date/time formats dd/mm/yy, mm/dd/yy, dd.mm.yy, dd-mm-yy, yy-mm-dd hh:mm:ss, hh:mm:ss AM/PM Language

English, Français, Deutsch, Español, Italiano

Please note: when changing language, the instrument must be restarted for the change to take effect.

#### 6.1.7 Storage options

*Time history rate* 2s, 1s (default), ½s (500 ms), ¼s (250 ms), 1/8s (125 ms), 1/10s (100ms), 1/16s (62.5ms), 1/100s (10ms)

Selected rate applies to all measurements including octaves.

VoiceTag On/off

Single timer On/off 1 min, 2 min, 5 min, 15 min, 30 min, 1 h, custom (default 10 min)

Repeat timer On/off 1 min, 2 min, 5 min, 15 min, 30 min, 1 h, custom (default 10 min) Day/evening/night

# 6.1.8 Quick settings

UK EU OSHA HC and PEL OSHA HC and ACGIH MSHA HC and EC Custom

#### 6.1.9 Set clock

Follow the instructions on the screen to set the date and time using the format set in View Options/Set Date and Time Format above.

# 7 Additional information

Additional information on the following topics can be downloaded from the Cirrus Research website. Please visit www.cirrusresearch.co.uk/library/optimus/ for the latest versions of these documents.

Technical Note 28 - Recording audio with the Optimus Green (CR:170) sound level meters

Technical Note 29 - Timer mode options

Technical Note 30 - Project exposure calculation

Technical Note 31 - NR & NC curves

Technical Note 65 – What is AuditStore and How Does it Work?

Other documents may also be available for the Optimus+ GPS sound level meters. Please visit the Cirrus Research website for the latest information.

# 8 Appendices

#### 8.1 IEC 61672 test data

Technical data for IEC 61672 testing is contained in the Part B document, which can be downloaded from the Cirrus Research plc website.

This chapter of the manual contains the overall specifications for the Optimus Yellow (CR:150), Optimus Red (CR:160), Optimus Green (CR:170) and Optimus Purple (CR:190) sound level meters.

#### 8.2 Common specifications

Applicable standards		
IEC 61672-1:2013 Class 1 or Class 2 Group X	CR:151 & CR:152 All versions CR:161 & CR:162 All versions CR:171 & CR:172 All versions CR:191BE, CR:192BE, CR:193BE & CR:194BE	
IEC 60651:2001 Type 1 I or Type 2 I	CR:151 & CR:152 All versions CR:161 & CR:162 All versions CR:171 & CR:172 All versions	
IEC 60804:2000 Type 1 or Type 2	CR:161 & CR:162 All versions CR:171 & CR:172 All versions	
IEC 61252:1997 personal sound exposure meters	CR:161 & CR:162 All versions CR:171 & CR:172 All versions	
ANSI S1.4 -1983 (R2006)	CR:161 & CR:162 All versions CR:171 & CR:172 All versions	
ANSI S1.43 - 1997 (R2007)	CR:161 & CR:162 All versions CR:171 & CR:172 All versions	
ANSI S1.25:1991	CR:161 & CR:162 All versions CR:171 & CR:172 All versions	
IEC 61260:1995 & ANSI S1.11-2004 1:1 octave band filters Class 1 or Class 2	CR:161C & CR:162C CR:161D & CR:162D CR:171A,B C & CR:172A,B,C CR:193BE & CR:194BE	
IEC 61260:1995 & ANSI S1.11-2004 1:3 octave band filters Class 1 or Class 2	CR:171B & CR:172B CR:171C & CR:172C CR:193BE & CR:194BE	

Specifications		
Microphone	Class 1 instruments: MK:224 or MK:229 pre- polarized free-field 1/2" Condenser Class 2 instruments: MK:216 pre-polarized free- field 1/2" condenser	
Microphone preamplifier	MV:200 removable preamplifier for Class 1 & Class 2 instruments	
Measurement range	A single measurement range covering 120 dB without any adjustment	
Linear operating range	In accordance with IEC 61672: A-weighted: 24 to 139 dB C-weighted: 30 to 139 dB Z-weighted: 45 to 139 dB	
Self-generated noise	<19 dB(A) Class 1, <22 dB(A) Class 2	
Frequency weightings	RMS: A, C, & Z measured simultaneously Peak: A, C, & Z measured simultaneously	
Time weightings	Fast, Slow & Impulse measured simultaneously	
Display	High resolution display with ambient light sensor & illuminated keypad	
Display of	Measured parameters Recalled measurement parameters (data logging versions) Battery level & external power connection Overload & under-range Time & frequency weighting Elapsed measurement time Instrument status	
Resolution	Display: 0.1 dB (default), 0.01 dB option selectable in NoiseTools Storage: 0.01 dB	
Memory	4 GB as standard (data logging versions) 32 GB factory fitted option	
Time history	10 ms, 62.5 ms, 100 ms, 125 ms, 250 ms, 1/2 sec, 1 sec, 2 sec (user selectable)	
Audit store	For each measurement, the following data is stored into an independent, non-volatile memory for use with the audit store function:	

Specifications	
	Start Time, Duration, LAFMax, LAeq, LCPeak, L10, L90, Overload, Calibration data, Diagnostic information.
VoiceTag audio recording	User selectable recording of voice notes before each measurement for download to NoiseTools software (data logging versions) 30 seconds per recording with audio files downloaded with noise measurement information.
Size	283 x 65 x 30 mm
Weight	300 g /10 oz
Batteries	4 x AA alkaline
Battery life	Typically 12 hours with alkaline batteries Battery life is dependent upon the battery type and quality, and screen brightness
External power	5 V via USB socket from PC 12 V via Multi-IO socket
Tripod mount	1/4" Whitworth socket
Connections	USB Type B to PC Multi-pin IO for external power and communications 3.5mm stereo jack for AC output
Case material	High-impact ABS-PC with soft touch back & keypad
Temperature	Operating: -10 °C to +50 °C Storage:-20 °C to +60 °C
Humidity	Up to 95% RH non-condensing
Electromagnetic performance	IEC 61672-1:2013 Except where modified by EN 61000-6-1:2007 & EN 61000-6-3:2007
Language options	English, French, German, Spanish and Italian
Software support	NoiseTools download, configuration & analysis software as standard. Compatible with Microsoft Windows 7, 8, 8.1 & 10 (32 bit & 64 bit)

#### 8.3 Views

#### 8.3.1 Sound level view

Sound level: Lxy where x = A, C, Z; y = F, S, IMaximum sound level: LxyMax where x = A, C, Z; y = F, S, IMinimum sound level: LxyMin where x = A, C, Z; y = F, S, IMeasurement run time

#### 8.3.2 Leq view

Lxeq where x = A, C, Z LCPeak, LZPeak, LAPeak C-A (LCeq-LAeq) LxE where x = A, C, Z LAeq,I (also known as LAIeq,t) - replaces C-A when impulse time weighting is selected) Graphical: Short LAeq, LCPeak Measurement run time Taktmaximal levels and integrated levels, and 3 and 5 seconds, fast and impulse time-weighted.

#### 8.3.3 1:1 octave band view

Graphical display of LF real time octave bands with the highest value for each band (updated every 1/16 seconds) Graphical display of cumulative Leq for each octave band Graphical display of cumulative LAeq for each octave band Numeric display of Leq,1s real time octave bands (updated every 1 second) Numeric display of cumulative Leq for each octave band Numeric display of cumulative LAeq for each octave band Mumeric display of cumulative LAeq for each octave band

#### 8.3.4 1:3 octave band view

Graphical display of LF real time 1:3 octave bands with the highest value for each band (updated every 1/16 second) Graphical display of cumulative Leq for each band Graphical display of cumulative LAeq for each band Numeric display of Leq,1s real time bands (updated every 1 second) Numeric display of cumulative Leq for each band Numeric display of cumulative LAeq for each band Leq,LF and LAeq,LF (20 to 200 Hz) Instruments with tonal detection capability display tonal bands in blue

#### 8.3.5 Ln view

Measures and stores statistical values during measurements. Provides 14 Ln values to 0.1 dB resolution. L1.0 L5.0 L10.0 L50.0 L90.0 L95.0 L99.0

Lns 7-14 are user defined, turned off by default.

Ln values are calculated using 1/16 second LAF samples by default. Sampling rate, time weighting and frequency weighting can be changed in NoiseTools.

Instruments with the "statistical levels x 2" capability provide a second set of 14 Ln values which can be configured within NoiseTools using independent sampling rate, time weighting and frequency weighting.

Integrator 1	Integrator 2	Integrator 3
Run time	Run time	Run time
Leq1	Leq2	Leq3
LEP,d (Lex)	TWA	TWA
Dose%	Dose%	Dose%
Est dose%	Est dose%	Est dose%
Configuration	Configuration	Configuration

#### 8.3.6 Dose view

Measurement run time

#### 8.3.7 Moving average view

Page 1

LAeq,15min Indicated in red where LAeq,15min > 95 dB Indicated in yellow where LAeq,15min > 85 dB Indicated in white where LAeq,15min ≤ 85 dB LAeq,15min max LAeq,15min max date and time

Page 2

LAeq,60min Indicated in red where LAeq,60min > 100 dB Page 3

Indicated in white where LAeq,60min ≤ 100 dB LAeq,60min max LAeq,60min max date and time

LAS LASMax LASMax date and time L95

#### 8.3.8 Environmental view

All language selections other than German: Page 1

> LAeq LAymax \* L10 L90 Measurement run time

Page 2 (Displayed when the instrument is measuring)

Graphical display of cumulative Leq for each 1:1 octave band

- Page 3 (Displayed when the instrument is measuring) Graphical display of cumulative Leg for each 1:3 octave band
- Page 4 Graphical display Lf real time 1:1 octave bands with the highest value for each band (updated every 1/16 second)
- Page 5 (Displayed when the instrument is measuring) Graphical display Lf real time 1:3 octave bands with the highest value for each band (updated every 1/16 second) Tonal noise detection when not set to the ISO option (instruments with Tone Detection Capability only).

\* The y time weighting of the LAymax can be changed on the View Options / Time Weighting menu.

German Language: Page 1 LAeq LAymax \* L95 C-A (LCeq-LAeq) LAFT5eq LAFT5eq-LAeq Measurement run time

Page 2 (Displayed when the instrument is measuring)

Graphical display of cumulative Leq for each 1:1 octave band

Page 3 (Displayed when the instrument is measuring)

Graphical display of cumulative Leq for each 1:3 octave band

- Page 4 Graphical display Lf real time 1:1 octave bands with the highest value for each band (updated every 1/16 second)
- Page 5 (Displayed when the instrument is measuring)

Graphical display Lf real time 1:3 octave bands with the highest value for each band (updated every 1/16 second)

Tonal noise detection when not set to the ISO option (instruments with Tone Detection Capability only).

\* The y time weighting of the LAymax can be changed on the View Options / Time Weighting menu.

#### 8.3.9 Vehicle noise view

Only available when not measuring and requires optional remote push button. Page 1

Γage I Δri

Arithmetic Average LArep value from last three LASMax values Current LASmax value Previous LASmax value Earliest LASmax value

#### 8.4 Stored measurements

#### 8.4.1 Sound level view

Overall: LxyMax where x = A, C, Z; y = F, S, I (9 items)Overall: LxyMin where x = A, C; Z; y = F, S, I (9 items)Time history: LxyMax where x = A, C; y = F, S, I (6 items)Measurement run time Time & date of measurement start Time history data rate is user configurable in the global settings

#### 8.4.2 Leq View

Overall: LCPeak, LZPeak, LAPeak. LAeq, LCeq, LZeq (6 items). Time history: LAeq, LCeq, LZeq Time history: LCPeak, LZPeak, LAPeak Time history: LAeql (also known as LAleq,t) Time history data rate is user configurable in the global settings Measurement run time Time & date of measurement start

#### 8.4.3 Dose view

Overall: Leq2, Leq3. (Lavg stored, TWA, % dose & est % dose also available) Time history: Leq2, Leq3 Time history data rate is user configurable in the global settings Measurement run time Time & date of measurement start Integrator 1 values are stored in the Leq module

#### 8.4.4 1:1 octave band view

Overall Leq for each octave band Overall LAeq for each octave band NR & NC values (CR:16xD version, CR:17xA,B & C versions) Time history: Leq for each octave band (10 items) stored at the global data rate (minimum duration of 1/16 seconds) Measurement run time Time & date of measurement start

#### 8.4.5 1:3 octave band view

Overall Leq for each octave band 36 items from 6.3 Hz to 20 kHz Overall LAeq for each octave band 36 items from 6.3 Hz to 20 kHz Leq,LF and LAeq,LF (20 to 200 Hz) Time history: Leq for each 1:3 octave band. 36 items from 6.3 Hz to 20 kHz stored at the global data rate (minimum duration of 1/16 seconds) Measurement run time Time & date of measurement start

#### 8.4.6 Ln view

14 Ln values for each measurement in Ln set #1 14 Ln values for each measurement in Ln set #2 (CR:171C & CR:172C)

#### 8.4.7 Moving average view

On instruments with firmware version 2.8 or above:

Page 1

LAeq,15min Max LAeq,15min Max date and time

Page 2

LAeq,60min Max LAeq,60min Max date and time Page 3

LASMax LASMax date and time L95

On instruments with firmware version below 2.8:

Page 1

Page 2

LASMax LA95

LASMax LA95

#### 8.4.8 Menu/quick settings

The quick settings available are:

UK: 3 dB, no threshold, no time weighting, criterion level of 85 dB EU: 3 dB, no threshold, no time weighting, criterion level of 85 dB

OSHA HC & PEL

Integrator 2:5 dB, 80 dB threshold, slow time weighting, 90 dB criterion levelIntegrator 3:5 dB, 90 dB threshold, slow time weighting, 90 dB criterion level

OSHA HC & ACGIH

Integrator 2:5 dB, 80 dB threshold, slow time weighting, 90 dB criterion levelIntegrator 3:3 dB, no threshold, slow time weighting, 85 dB criterion level

MSHA HC & EC

Integrator 2:5 dB, 80 dB threshold, slow time weighting, 90 dB criterion levelIntegrator 3:5 dB, 90 dB threshold, slow time weighting, 90 dB criterion level

Custom

Custom settings defined by the NoiseTools software.

#### 8.5 Electrical outputs

#### 8.5.1 AC output

The AC output is provided on the 3.5 mm jack socket at the bottom of the instrument.

Do not use a stereo jack plug in this socket. Only use a 3.5 mm mono jack plug.

The AC output has four settings: a combination of high or low levels and a 0 dB or +20 dB gain.

Voltages and full-scale levels are as follows:

High levels (70-140 dB) 0 dB gain 1.3 Vpk-pk (450 mVrms) at full scale 140 dB +20 dB gain 1.7 Vpk-pk (600 mVrms) at full scale 132 dB Low levels (20-90 dB) 0 dB gain 400 mVpk-pk (140 mVrms) at full scale 90 dB +20 dB gain 1.3 Vpk-pk (450 mVrms) at full scale 90 dB

The output is unweighted, i.e. Z-weighted.

AC output cables The AC output should be used with a ZL:174, ZL:177 or ZL:185 cable.

These cables are available from Cirrus Research plc or your local distributor. Do not use any other cable with the instrument. This may damage the instrument and invalidate your warranty.

#### 8.5.2 DC output

The DC output is provided on the 18-pin Multi-IO socket at the bottom of the instrument. The output is set to 25 mV/db with LAF updated 16 times per second.

DC output cables The DC output is available using a ZL:174 output cable.

This cable is available from Cirrus Research plc or your local distributor. Do not use any other cable with the Optimus+ GPS. This may damage the instrument and invalidate your warranty.

#### 8.5.3 Threshold triggered output

An external discrete available on the 18 Pin Multi-IO socket at the bottom of the instrument can be triggered when an audio trigger event is detected. This trigger will toggle the output from 0 to 3.3V and can be used to trigger external devices, for example a camera or noise warning sign.

The trigger output can be enabled in NoiseTools as an event when an audio trigger occurs.

The trigger output is available on the 18 pin Multi-IO Cable ZL:183 wires (black-return, brown – trigger).

The trigger output is a TTL output. To avoid damage to the instrument do not apply any external voltage to this signal and limit current drawn to less than 2mA.

#### 8.5.4 Cables

Optimus+ GPS sound level meters can be used with a range of cables. The standard cables are listed below.

#### Microphone extension cables

- ZL:205 5 m microphone extension cable
- ZL:210 10 m microphone extension cable
- ZL:225 25 m microphone extension cable

#### Input and output cables

- ZL:100 1m USB cable
- ZL:171 Optimus power input cable, 2.1 mm Power Jack, 2m
- ZL:172 Optimus printer cable, 18-way to 6-way RJ12, 1m
- ZL:173 Optimus DPU-414 printer cable, 18-way to 9-way D male, 1m
- ZL:174 Optimus AC & DC output, 18-way to 2 x phono, 1m
- ZL:175 Optimus PC cable, 18-way to RS232 9-pin D female, 1m
- ZL:176 Optimus 12 V battery pack cable 2 m to tinned ends with inline fuse
- ZL:177 Optimus AC output cable, 3.5 mm mono to 3.5 mm stereo jack, 2m
- ZL:179 Optimus cable for ZE:910 isolator, 18-way to tinned ends, 1m
- ZL:180 Optimus modem cable, 18-way to RS232 9-pin D male with 12 V power input 2.1 mm jack, 1m
- ZL:181 Optimus PC cable, 18-way to RS232 9-pin D female with 12V power input 2.1 mm jack, 1m
- ZL:182 Optimus Fujitsu printer cable, 18-way to multiway, 1m
- ZL:183 Optimus all-purpose cable, 18-way to tinned ends, 2m
- ZL:184 Optimus Hirose HR30 male to male SR30, 1m
- ZL:185 Optimus AC output cable, 18-way to phono, 1m
- ZL:186 Optimus USB cable with Ferrite, USB A to USB B, 1.8m
- ZL:150 Optimus vehicle noise push button

# 9 Acoustic calibrator information

This chapter refers to the use of a Cirrus Research plc CR:514 or CR:515 acoustic calibrator.

#### 9.1 Setting up the calibrator

Press the power button on the end of the calibrator to switch the unit on. The indicator will illuminate to show that the unit is operating. The calibrator will automatically switch off after five minutes to preserve battery power.



To switch the calibrator off manually, press the power button again and the indicator will extinguish to show that the unit is switched off.

Permanent-on mode

For some applications there may be a need to have the calibrator switched on continuously. To allow for this, the calibrator can be turned on by pressing and holding the power button for three seconds. Release the button and the indicator will flash to show that the unit is in permanent-on mode. Press the power button again to switch off the calibrator.

#### 9.2 Calibrating a sound level meter

Push the microphone of the sound level meter into the cavity at the end of the calibrator. Ensure the microphone is fully inserted into the cavity and is past the 'O' ring seals.



The microphone should be parallel to the body of the calibrator. Also ensure that the small bleedhole next to the microphone cavity is not blocked as this could cause damage to the microphone. Your Optimus+ GPS sound level meter will automatically make adjustments for the level produced by the acoustic calibrator and the microphone type fitted to the instrument.

#### 9.2.1 Background noise

In order for the calibrator to operate as intended, the ambient acoustic noise level should be no greater than 80 dB(A).

#### 9.2.2 Stabilisation

In order for the sound pressure level and frequency to stabilise after switching the calibrator on when coupled to a microphone, a period of at least three seconds should be allowed before performing a calibration.

#### 9.3 Changing the battery

The CR:514 and CR:515 acoustic calibrators use a single 9 V alkaline battery. This type of battery is known as 6F22 or NEDA 1604. It is also commonly known as PP3.



1. Unscrew the screw holding the battery cover on, using a coin or the keyring provided.

2. The battery can now be eased out of its holder and replaced. The battery should be eased out terminal side first by pushing against the spring at the other end.

Ensure that the battery is inserted with the correct polarity, with the negative terminal in contact with the larger cut out.

#### 9.3.1 Battery type

The battery should be an alkaline battery, not an ordinary dry cell. The battery is 9 volts when new and will operate the calibrator down to 6.4 volts.

When the battery voltage is below 6.6 volts but above 6.4 volts, the power LED will flash to indicate that the battery voltage is low. When the battery voltage is below 6.4 volts, the calibrator will not switch on.

A discharged battery may allow switch-on but will soon drop in voltage and indicate low battery or switch off.

#### 9.4 Specifications

Frequency	1 kHz ± 1%
Sound level	94 dΒ re 20 μPa
Standardisation	CR:514 - IEC 60942:2003 Class 2
	CR:515 - IEC 60942:2003 Class 1
Distortion	Less than 2%
Operating humidity	25 to 90% relative humidity
Operating static pressure	65 kPa to 108 kPa
Operating temperature	-10°C to +50°C
Storing temperature	-20°C to +60°C
Effective volume	6.19 ± 0.2 cm3
Cavity diameter	0.525 inch
Battery	1 x 9 V 6F22 (NEDA 1604)
Battery life	Approx. 15 Hours Continuous Use
Battery voltage	9 V Nominal (10 V max, 6.4 V min)
Weight with battery	185 g
Dimensions	135 mm x Ø 48 mm

#### 9.5 Technical information

#### 9.5.1 Free Field Correction

When calibrating a microphone that is to be used for free field measurements, a small correction may be necessary to compensate for the difference between the microphone's free field response at 'zero degrees' or 'head-on' incidence, and the pressure level generated by the calibrator.

The correction is typically -0.3 dB for Cirrus ½ inch microphones (making the effective calibration level 93.7dB).

An example of the procedure used to calculate the value for an MK:224, MK:229 or MK:216 microphone is shown below:

Level = 94.0 dB + microphone correction Level = 94.0 dB + ( -0.3 dB) Level = 93.7 dB

# 10 EU Declaration of Conformity

Manufacturer: Cirrus Research plc Acoustic House Bridlington Road North Yorkshire YO14 OPH United Kingdom

Equipment description. The following equipment manufactured after 1st January 2018:

CR:151 Sound Level Meter (A & B Versions) CR:152 Sound Level Meter (A & B Versions) CR:161 Sound Level Meter (A, B, C & D Versions) CR:162 Sound Level Meter (A, B, C & D Versions) CR:171 Sound Level Meter (O, A, B & C Versions) CR:172 Sound Level Meter (O, A, B & C Versions) CR:19x Sound Level Meter (All versions) CR:514 and CR:514 Acoustic Calibrator Along with standard accessories

According to: EMC Directive 2014/30/EU Low Voltage Directive 2014/35/EU RoHS Directive 2011/65/EU

Meet the following standards:

EN 61000-6-3:2007+A1:2011 Electromagnetic compatibility (EMC). Generic standards. Emission standard for residential, commercial and lightindustrial environments

EN 61000-6-1:2007 Electromagnetic compatibility (EMC). Generic standards. Immunity for residential, commercial and light-industrial environments

Auxiliary Industry Standards EN 61672-1:2013 Electroacoustics – sound level meters EN 61260:1995 Octave-band filters EN 60942:2003 Sound calibrators

Signed

Dated 20<sup>th</sup> November 2020



Martin Williams, Director



# CE

# 11 Product guarantee and extended warranty

1. Every new product is provided with a 12-month no-quibble warranty. This covers everything we provide against failure, poor workmanship and accidental damage.

NB - European Union law states a product has to be fit for purpose for 24 months after purchase. This two-year period covers failure and poor workmanship only.

2. If the product is calibrated by Cirrus Research or an authorised calibration and service centre, then the initial 12-month warranty is extended by a further 12 months, with the same conditions, for up to 15 years in total.

3. If a product has not been calibrated annually by Cirrus Research or an authorised calibration and service centre, then you may buy back into the warranty scheme for £100 plus the cost of calibration. This can only be done once during the life of the product.

4. If a microphone capsule fails under warranty and is physically damaged, we will replace it with a refurbished capsule.

5. If you don't wish to have a refurbished capsule, then you can trade in your damaged capsule for a new one, which will incur a fee of £150.

